



Target Audience

Health, Social Care and Housing Managers where there is a responsibility for leading person-centred care practice.

This course has been developed to support learners with the process of implementing and supporting teams with person centred care practice in the workplace. Learners will develop existing knowledge on the theory and principles that underpin person-centred practice. This will enable them to ensure services perform to a high standard meeting CQC outcomes, if relevant to own area of work, by evidencing outstanding care and support provision.

This course is delivered using a range of methods and resources including:

- ◆ Live tutor facilitation, interactive polls, questionnaires and drawing tools, scenarios for breakout groups, questioning and participation and an end of session assessment.

This course has been developed and mapped to current occupational standards, qualification frameworks and the following documents and resources:

- ◆ The Care Certificate – Standard 5
- ◆ NICE Guidelines on Person Centred Care
- ◆ The Leadership Quality Framework
- ◆ CQC KLOE's

Course Content

- ◆ Person Centred principles and practice
- ◆ Approaches to person-centred practice
- ◆ Legislation
- ◆ Consent from individuals
- ◆ Leading person-centred practice
- ◆ Active participation
- ◆ Implement systems and processes
- ◆ Risk assessments to promote active participation

Learning Outcomes

After attending this course, learners will be able to:

- ◆ Explain the principles and practice of person-centred practice
- ◆ Complete an action plan for reviewing approaches to person-centred practice
- ◆ List the legislation that has an impact on person-centred practice
- ◆ Explain the importance of gaining consent from an individual that you support
- ◆ Give an example of how to lead a person-centred team
- ◆ Evaluate active participation within own service area
- ◆ Describe how to support the implementation of systems and processes
- ◆ Explain when to use risk assessments to promote active participation

Duration: 6 Hours