Personalisation

Target Audience

Care and Support staff in a variety of settings and Housing and Housing Support Teams who provide direct care and support.

This course has been developed to introduce an understanding of how personalisation affects the provision of social care services. It focuses on the systems, skills and support needed to implement personalised provision.

This course is delivered using a range of methods and resources including:

- Live tutor facilitation, interactive polls, questionnaires, drawing tools, scenarios for breakout groups, questioning and participation and an end of session assessment.

This course has been developed and mapped to current occupational standards, qualification frameworks and the following documents and resources:

- SCIE Guidance: Personalisation: A Rough Guide

Course Content

- The term 'personalisation'
- How personalisation can benefit people
- The relationship between rights, choice, and personalisation
- Legislation and national policies that promote personalisation
- How direct payments and individual budgets support personalisation
- Supporting personalisation with person-centered planning and approaches
- The balance of power between people receiving a service and those providing support
- The effects of personalisation on a person on a day to day basis
- Barriers to personalisation
- Types of support that people or their families might need

Learning Outcomes

After attending this course, learners will be able to:

- Define the meaning of personalisation in social care
- Outline systems that support personalisation
- Explain how personalisation affects the way support is provided
- Explain how to implement personalisation

Duration: 3 Hours